UCDAVIS
PLUG-IN HYBRID & ELECTRIC VEHICLE RESEARCH CENTER
of the Institute of Transportation Studies

Two Studies of Consumer Awareness, Knowledge, Valuation, Experience & Consideration of ZEVs

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PEV Market Development: Annual survey: Dr. Kurani

Goals: Dynamics of awareness, knowledge, experience, purchase intentions in broad car market (including used cars)

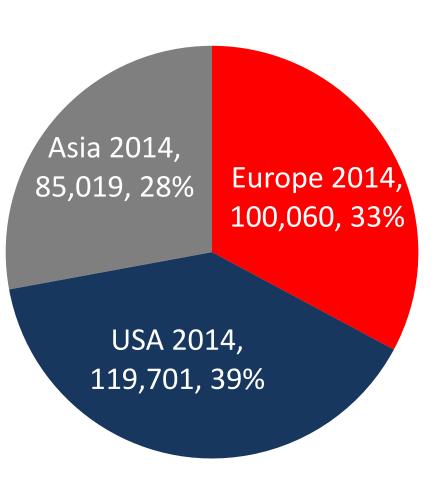
Sponsors: California Energy Commission, California Air Resources Board, NESCAUM (Northeast), Oregon, Washington, Delaware,

Methodology: Annual "panel" surveys, with interviews & workshops:

- September 2014: survey 1680 Californians; 3 workshops with 30 PEV & 30 non-PEV owners, 50 "household" interviews with workshop participants
- January 2015: 5654 completed surveys (13 states), 50 interviews (3 States)

But first, a reminder that It is very early in the PEV market process

- Registered PEVs in the world will reach 1 million this year / 1% of 1 billion vehicles
- The market for PEVs has grown from a few hundred in 2010 to 300,000 per year in 2014 - .3% of 88 million vehicles per year.
- Sales are concentrated in a few regions with strong incentives-West Coast US, Northern Europe, Japan & China.
- California has about 9-10% of world PEVs sales, 2-3% of all vehicle sales



2014 World EV/BEV Sales

Useful to study PEV buyers & potential buyers in light of this development model

Third generation, vehicles, buyers & infrastructure

	Second generation vehicles, buyers & infrastructure	
First generation, vehicles, buyers & infrastructure	2020	Early core market: 6-15% of market
2010 Early mar	2015 Early market to 5% of market	

Buyers are now experimenting with a range of first generation products & charging experiences: potential buyers

Plug in Hybrid Electric (PHEV)

Extended Range Electric (EREV)

Battery Electric X (BEVx)

Battery Electric (BEV)

"ICE Range" Battery Electric (BEV)





Level 1 Level 2 Level 3 / DC Fast

Home charging Workplace charging Public charging Station charging



Measuring consumer consideration for PEVs in the buyer population

Consumer

- Awareness
- Knowledge
- Experience
- Values formation
- Consideration



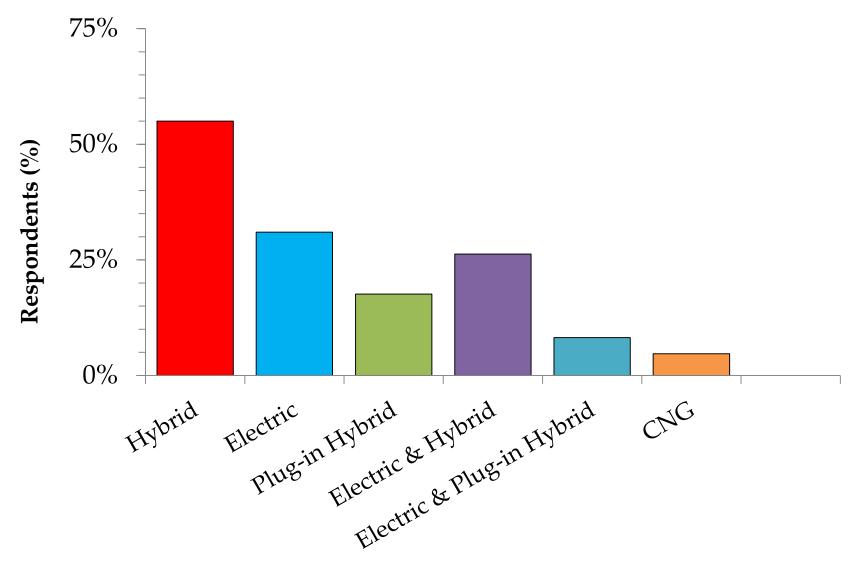




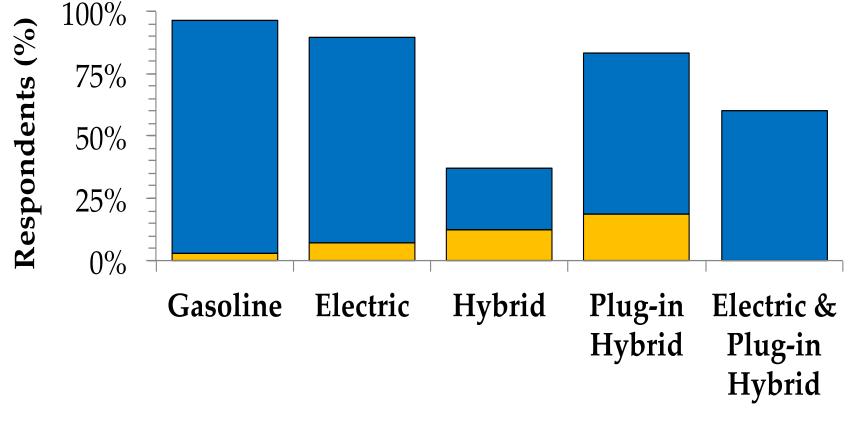
PEV Ecosystem

- Vehicles
 - Types of PEVs
 - Brands, models
 - Performance
- Policy
 - Incentives
 - Goals
- Electricity as a fuel
 - Costs
 - Charging

Awareness of HEVs in California is now over 50%, but...



Awareness is not knowledge...Californians don't know how hybrids are fueled,

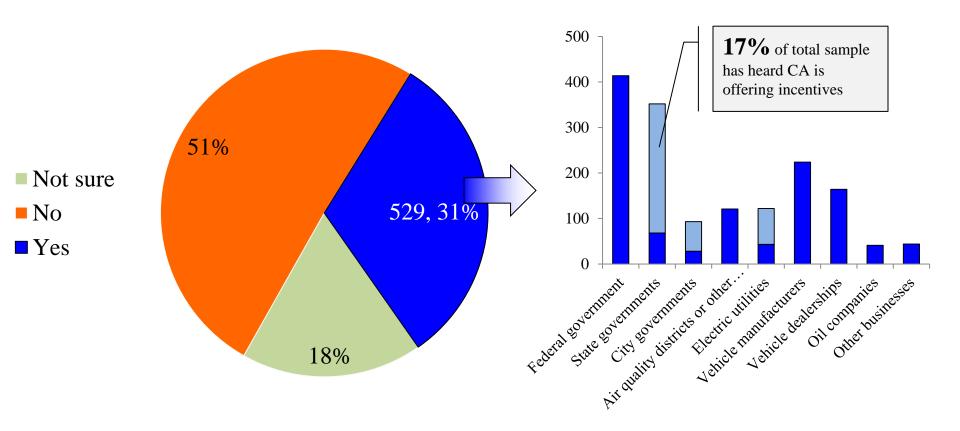


■ Correctly identified fuel type ■ I don't know

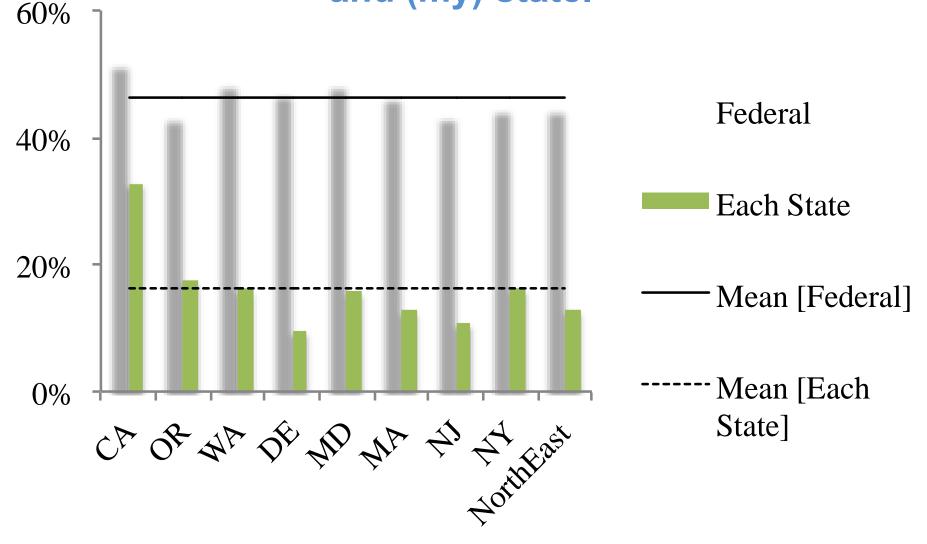
About 1/3 of California buyers have heard of incentives for alt-fuels, but only 17% know about state incentives.

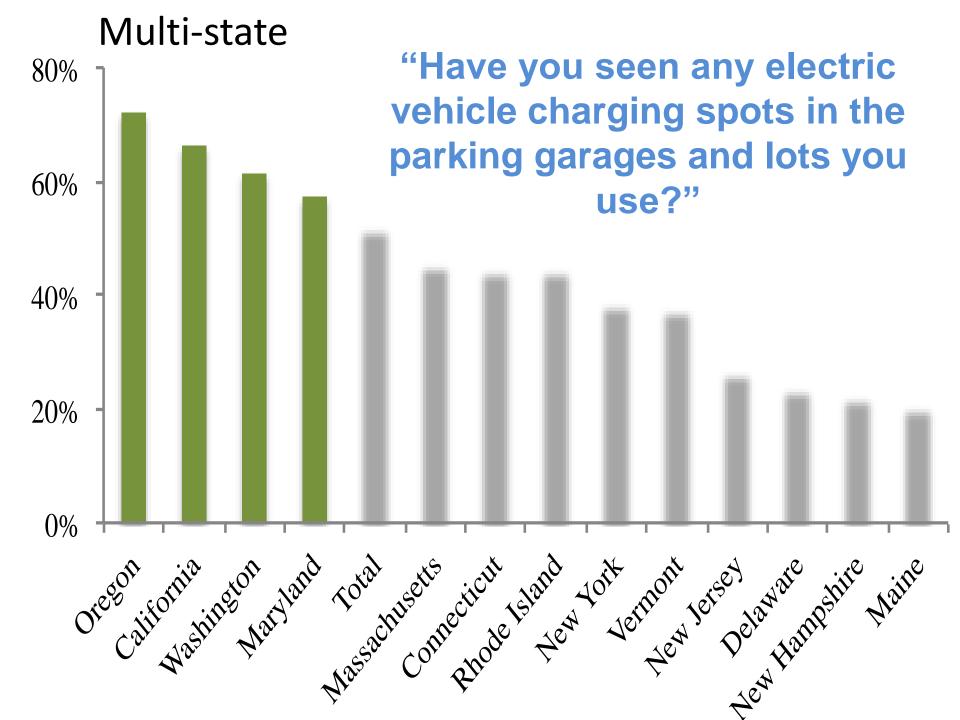
CA: All car owning households June 2014. n = 1,681

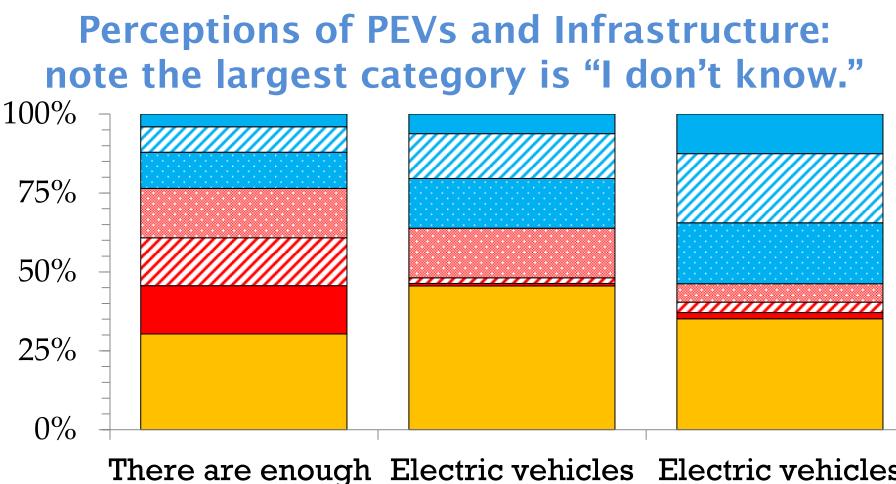
Of those who say "Yes," how many have heard of incentives from each of these sources?



Multi-state: Percent of respondents stating, "Yes, I have heard of incentives from the feds and (my) state."





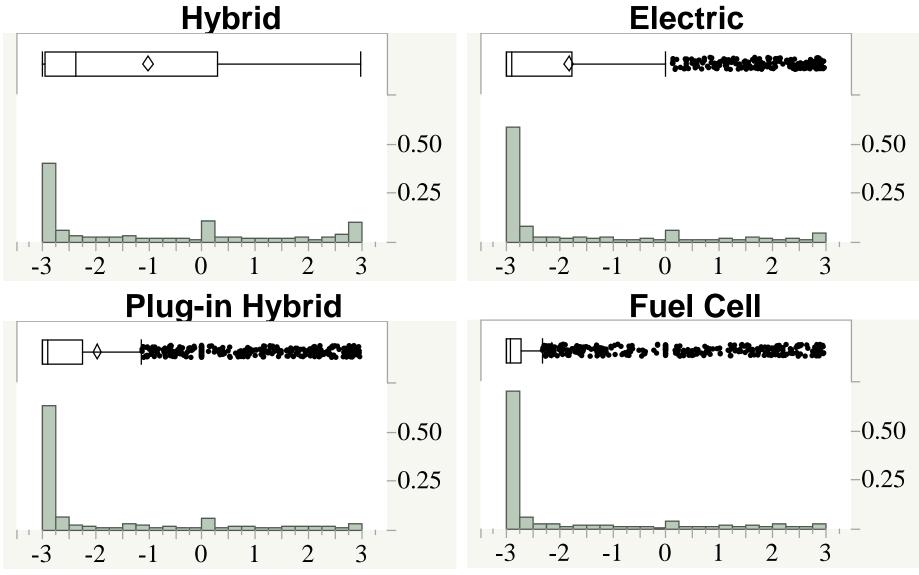


Phere are enough Electric vehicles places to plug-in take too long to charge

Strongly agree
 Somewhat agree
 Disagree
 I don't know

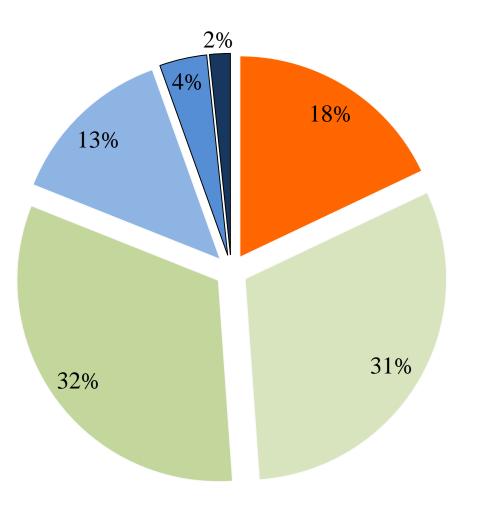
- 🛛 Agree
 - Somewhat disagree
 - Strongly Disagree
- Electric vehicles do not travel far enough before needing to be charged

California data: And as many of us know, the most critical step is direct experience with PEVs: -3 = no experience / 3 extensive



Both strong and weak considerations

Have you considered buying a vehicle that runs on electricity for your household? • ...have not and would not...



...have not ...but maybe some day we will

- ...idea has occurred, but no real steps have been taken...
- ...gathered information, but haven't really gotten serious
- ...shopped for one, visited a dealership...
- ...already have a vehicle powered by electricity

Take away messages

- Consumer awareness, valuation, and consideration of ZEVs stops at (or before) awareness.
- Awareness and knowledge of vehicles is not the same as awareness and knowledge of incentives.
- We'll be developing more precise estimates of all of these and more.