



OFFICE OF THE GOVERNOR

SEP 28 2012

To the Members of the California State Senate:

I am signing Senate Bill 1161 that limits California Public Utilities Commission (Commission) regulatory authority of Voice over Internet Protocol (VoIP) and Internet Protocol (IP) enabled services until January 1, 2020. This bill encourages the continued growth of these and other innovative services that have become a hallmark of our state.

The existing consumer protections safeguarded by this bill are crucial. VoIP providers will continue to contribute to the State's universal service programs and provide E-911 access. The bill preserves enforcement of State and federal civil and criminal laws and local ordinances of general applicability, including consumer protection rules and proscriptions against unfair competition. The bill does not affect the authority of the California Public Utilities Commission regarding the construction and maintenance of facilities, and access to utility support structures, including pole attachments.

Importantly, the bill emphasizes the Commission's authority to monitor, track and report complaints from VoIP customers to the Federal Communications Commission, and empowers the Commission to report their findings annually to the Legislature. I know the Commission stands at the ready to be diligent in this effort. Likewise, I expect VoIP providers to cooperate fully and promptly to resolve consumer complaints brought to the attention of the Commission.

Sincerely,

A handwritten signature in blue ink that reads "Edmund G. Brown Jr." with a stylized flourish at the end.

Edmund G. Brown Jr.